



SUN GARDENS

DUBROVNIK

# CHILDCARE & SPORTS ACTIVITIES

SUMMER 2024



# MARCO POLO KIDS CLUB

## Welcome to Sun Gardens Dubrovnik!

We would like to welcome you to Sun Gardens Dubrovnik kids clubs for children aged from 12 months to 15 years.

Our childcare team is here to ensure your child/ren are securely looked after and have a fantastic time, giving you the opportunity to enjoy the resort with peace of mind.

We hope you have a relaxing and enjoyable holiday and look forward to seeing you and your child/ren during your stay.

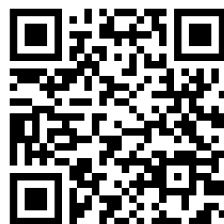
Sun Gardens Dubrovnik agrees to comply and have adequate measures in place to ensure that its staff comply at all times with the provisions and obligations contained in the General Data Protection Regulation (GDPR) EU 2016/679. All personal data in forms shall only be used for the purposes explained in the form and shall not be further processed or disclosed without further consent.



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Reserve  
a spot!





MARCO POLO • **BABY CLUB**

# DISCOVERERS

**FROM 12 MONTHS TO 3 YEARS**

Available from 17<sup>th</sup> June to 31<sup>st</sup> August 2024

Our Discoverers Baby Club is designed to provide memorable moments for our smallest guests.

A bright and airy room gives your children a safe and motivating environment with great views and a joyful setting.

## WORKING HOURS

From Saturday to Thursday (Friday off)

### MORNING SESSION

10:00 - 12:30 | 30 EUR/CHILD

### MIDDLE SESSION

12:30 - 14:30 | 25 EUR/CHILD

### AFTERNOON SESSION

14:30 - 17:00 | 30 EUR/CHILD

**Limited capacity!**

**RESERVATIONS  
ARE NECESSARY!**

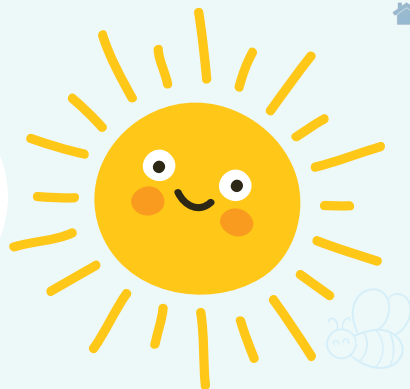
**Important!**

Baby Club has limited capacity and **booking in advance is necessary.** Please reserve your place on time through resort app.

Please bring your baby's personal items and food with you. We have a stroller parking area. **Only child/ren can stay in the Baby Club.**



**LOCATION**  
**KIDS CLUB**  
at Sports Centre  
see map at page 23



## BABYSITTING SERVICE

Available from 27<sup>th</sup> May to 30<sup>th</sup> September 2024

In case you need someone to take care of your child/ren whilst you are at dinner, having a massage, trip or just relaxing, contact us for babysitting service.

Our highly qualified staff ensure that not only can parents relax, safe in the knowledge that the kids are being taken care of by professionals in a safe environment, but that they are having an amazing time too.

### Terms and conditions:

- Babysitting service is available **from 8:00 till 23:00** for children **aged 12 months and more**. One babysitter can work max **7 hours** daily.
- Maximum of **3 children per one babysitter** is allowed and must be from the same family.
- The rate for babysitting is **30 EUR per hour** for one or two children and 55 EUR per hour for three children.
- **A minimum charge is two (2) hours.**
- The cost of this service will be added to your room / residence account and is payable upon your check out.

**YOU CAN FIND COMPLETE TERMS AND CONDITIONS IN THE KIDS CLUB**

### Availability

You can check availability of our babysitters contacting the Childcare Staff directly in the kids club from 10:00 till 17:00 or by e-mail.





# IT'S GOOD TO KNOW...

## DOCTOR

Doctor is **available upon your request**.  
You pay directly to the doctor with cash.

## EMERGENCY AND HOSPITAL

In case of emergency call directly **194** for medical help or **112** for security and rescue services.

### EMERGENCY ROOM AND HOSPITAL

Roka Mišetica bb  
20000 Dubrovnik

## Did you know?

The Croatian sea is safe for swimming and very healthy. Don't miss out on enjoying our clear blue water!

*We looove the sun but...*

it is recommended that you **move away from the sun** from 12:00 till 15:00.

## Hat and suncream

A must have!  
You can buy both in our shops on the **shopping promenade**.



## Shopping in the resort

### Rosetta GROCERY STORE

at the shopping promenade  
Opening Hours in high season:  
**08:00 to 20:00**

&

### Rosetta BEACH & FUN

at the restaurant promenade  
Opening Hours in high season  
(July & August) from **10:00 to 18:00**

## PHARMACY

**Duty pharmacy** is located in Dubrovnik.  
You can check the exact location at Reception.

**Nearest pharmacy** The nearest pharmacy is located in Zaton, on the road towards Dubrovnik.

You can check the exact location and working hours at Reception.

MARCO POLO · MINI CLUB

# EXPLORERS

**FROM 3 TO 6 YEARS**

Available from 25<sup>th</sup> May to 30<sup>th</sup> September 2024

Whether it is splash volleyball in the swimming pool, mask making and the popular face painting, or exploring the world through various games and activities, your little ones can choose to have an active week at the Explorers Mini Club.

*Reservations  
are necessary!*

Please reserve your place on  
time through resort app.

## WORKING HOURS

From Saturday to Thursday (Friday off)

**10:00 - 12:30 | MORNING SESSION**

COMPLIMENTARY

**12:30 - 14:30 | KIDS LUNCH**

Price 25 EUR per child

*More info at page 7*

**14:30 - 17:00 | AFTERNOON SESSION**

COMPLIMENTARY

**20:00 - 23:00 | EVENING PROGRAM**

Price 15 EUR per child

*More info at page 11*

## Important

To be admitted to the Mini Club, three-year-olds must be totally potty trained (no diapers), without pacifiers and capable of walking up and down the stairs without assistance.







# Activities plan

Activities plan is **valid from 24.06.2024. to 31.08.2024.**

Before and after this period, activities are selected and modified according to the number of children in the club and their ages.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>MORNING SESSION 10:00 - 12:30</b>						
Imitate the Animals Exercise	Mini Yoga	Puzzle	Little Dentist	Popsicles Workout	CLOSED	Mikado, Domino and Jenga
Find a Sun Gardens Squirrel	Scavenger Hunt	Pretty Garden	Walk to the Pebble Beach	Hunt for Letters and Numbers		Walk to the Beach and Search for the Shells
A Souvenir from Croatia	Play Doh Modelling	Volleyball	Pebble Friends	Constructors		Shells Fossils Making
Balloon Games	Parachute Games	Gymnastic Ribbon	Social Games	Pompons & Hula Hoops		Bowling

**KIDS LUNCH 12:30 - 14:30** - see page 7

<b>AFTERNOON SESSION 14:30 - 17:00</b>						
Dobble & Uno	LEGO Duplo	Scrap Mosaics	Drivers	Tower Building	CLOSED	Tangram Shapes
Bird House Colouring	Sports Polygon	Ball Games	Crocket	Funny Games		Polygon Games
Toy Shadows	Sun Gardens Trees	Hide, Seek & Draw	Chalk Games & Drawings	Soccer/Football		Soap Bubbles
Little Chefs	Social Games	Sports	Footprints & Handprints	Kinetic Sand		Water Fun
		Ice Cream Trip				

**Ice cream trip has extra charge.**

In case of bad weather, activities are modified and held in the club.

☀ Means that we go outside - put a suncream.

## What is what?

Get more information about activities from our childcare staff in our club.

📍 **LOCATION**  
**KIDS CLUB**

at Sports Centre

see map at page 23

## BRING TO THE CLUB

Please bring your child's belongings in a labeled sack. Bring sport shoes, socks, sunhat and **labeled water bottle**.

If we have outdoor activities put a **suncream** on your child.

If we have water activity bring extra clothes to change.





# KIDS LUNCH

Available from 27<sup>th</sup> May till 30<sup>th</sup> September 2024

For children from 4 to 10 years.

**From Saturday to Thursday from 12:30 till 14:30.**

Includes lunch served in the Kids Club  
and resting time.

Price is **25 EUR** per child per lunch.

The cost is added to your room / residence account.

*Reservation*  
is needed 24 hrs  
in advance.

## WEEKLY MENU

SATURDAY

SOUP



Chicken soup

MAIN DISH



Pizza

DESSERT



Pudding with  
fresh fruit

SUNDAY



Beef soup



Rice and Chicken  
Nuggets



Waffles with honey

MONDAY



Chicken soup



Pasta and Meat balls



Pancakes with  
Nutella

# A day for yourself...

Book your child/ren into AM session, kids lunch and PM session and have time for yourself from 10:00 till 17:00



TUESDAY

## SOUP



Chicken soup

## MAIN DISH



Bolognese

## DESSERT



Croissants

WEDNESDAY



Beef soup



Burger and Fries



Muffins

THURSDAY



Chicken soup



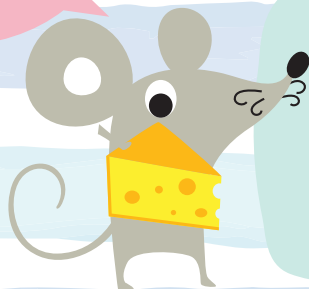
Fried chicken and Potatoes



Chocolate cake

## Allergy?

We will find a tasty solution!



## RESTING TIME

After the lunch, between 13:30 and 14:30, it is our **time to rest** from all the activities and to gain energy for the rest of our exciting day.

During that time, we watch cartoons, play social games and read books **in the Kids Club**.



MARCO POLO · JUNIOR CLUB

# NAVIGATORS



**FROM 7 TO 10 YEARS**

Available from 25<sup>th</sup> May to 30<sup>th</sup> September 2024

In our Navigators Junior Club, children will have their imagination opened with new adventures.

Our weekly program is specially designed to make sure your children are always looking forward to a new challenge, from sporting competitions to creative and artistic moments.



*If you want to know more...*

Get more information about activities from our childcare staff in our club.



## WORKING HOURS

From Saturday to Thursday (Friday off)

**10:00 - 12:30 | MORNING SESSION**

COMPLIMENTARY

**12:30 - 14:30 | KIDS LUNCH**

Price 25 EUR per child

*More info at page 7*

**14:30 - 17:00 | AFTERNOON SESSION**

COMPLIMENTARY

**20:00 - 23:00 | EVENING PROGRAM**

Price 15 EUR per child

*More info at page 11*

*Reservations are necessary!*

Please reserve your place on time through resort app.



**LOCATION**

**KIDS CLUB**

at Sports Centre



# Activities plan

Activities plan is **valid from 24.06.2024. to 31.08.2024.**

Before and after this period, activities are selected and modified according to the number of children in the club and their ages.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>MORNING SESSION 10:00 - 12:30</b>						
Hula Hoops & Jumping Ropes	Bunchems	Uno & Dobble	Jenga & Mikado	Twister	CLOSED	Chalk Art
Hockey	Softball	Orienteering	Volleyball	Soccer / Football		Walk to the Beach and search for Shells
Origami Shapes	Frisbee	What is in the box?	Bowling	STEM Constructions		Table Tennis
Tennis	Polygon & Sport Games	Noodle Play	Silly Hair Man	A Souvenir from Croatia		Creative with Shells

**KIDS LUNCH 12:30 - 14:30** - see page 7

<b>AFTERNOON SESSION 14:30 - 17:00</b>						
Play Doh	Maze & Hopscotch	Social Games	Juggling	Lego	CLOSED	Social Games
Team & Couple Games	Catch the Ball	Boccie	Badminton	Dodgeball		Basketball
Famous Artists	Footwork	Funny Games	Sun Gardens Trees	Make A Sculpture		Archery
Water Games	Crocket	Water Games	Ice Cream Trip	Giant Soap Bubbles		Human Tac Toe

**Ice cream trip has extra charge.**

In case of bad weather, activities are modified and held in the club. ☀ Means that we go outside - put a suncream.



**Bring to the club**

Please bring your child's belongings in a labeled sack. Bring sport shoes, socks, sunhat and labeled water bottle. If we have outdoor activities put a suncream on your child. If we have water activity bring or put on a bathing suit.





# EVENING KIDS PROGRAM

Available from 13<sup>th</sup> July to 31<sup>st</sup> August 2024  
Saturday till Thursday from 20:00 - 23:00

For children  
from 4 to 10  
years!

Every evening, our Kids Club is full of excitement, dancing, games and laughter. The staff loves to dress up, leading fun and creative activities on our decorated kids club terrace, creating imaginative adventures for the children.

After our program they'll be ready to fall asleep and go in those special worlds that only children can dream about...



## Reservations & price

Reservation is recommended in the peak of the season.

**Price is 15 EUR** per child per evening program.

Billing is made upon your arrival in the club and cost is added to your room / residence account.

LOTS OF  
FUN!



### 'CANDYLAND'

Games with chocolates, candies, cakes... Children's favourite evening and we all know why!

### 'I AM SUPERHERO'

Many exciting games of saving the world from bad situations. We are heroes and ninjas!

### 'MAGIC WONDERLAND'

In our Wonderland there are some special creatures that have special powers. It is an amazing evening filled with magical moments!

### 'WELCOME TO THE CIRCUS'

Silly, funny and unusual is the circus. Evening filled with laugh and circus games.

### 'A KNIGHTS AND A PRINCESS'

There's a castle and there's a dragon that took our treasure... We are brave and persistent in saving our kingdom!

### MOVIES

We watch various popular cartoons but one thing is always there - it's the popcorn!





 **LOCATION**

**KIDS CLUB TERRACE @ SPORTS CENTRE**







## SUDOKU

Fill the grid with summer icons so that every row and column contain icons without repeating.

Who's going to win?

## TIC-TAC-TOE

X-O-X-O-X-O



A

B

C

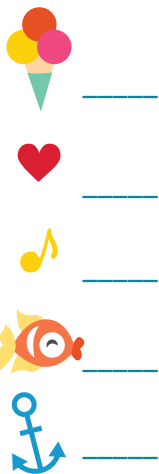


## THIRSTY PENGUIN

Help the little penguin find the right way to his fresh juice!







There are 6 differences on these two pictures. Do you see them?





# SPORTS ACADEMY

Available from **01<sup>st</sup> April to 31<sup>st</sup> October 2024**  
as a weekly program with 6 sessions

**For children aged 7 to 15 years**

Sports Academy at Sun Gardens Dubrovnik offers children an opportunity to **learn and play sports with our experienced coaches** who will provide them with all technical knowledge, as well as a sense of hard work and team play.

## FOOTBALL ACADEMY



Through fun and safe environment, junior footballers will have an opportunity to learn and play with experienced players and coaches who will provide them with all technical knowledge.

Price 350 EUR for weekly program. Capacity 30 children.

From April 1st to October 27th 2024

\*Not available in weeks of Campioni

Academy - see dates on page 18

## TENNIS ACADEMY



Whether it will be developing basic tennis moves or mastering them to the next level, our Tennis Academy is an ideal choice for children to learn or improve their skills while enjoying the summer holidays.

Price 350 EUR for weekly program. Capacity 6 children.

From April 1st to October 31st 2024

## SQUASH ACADEMY



According to Forbes Magazine, squash is the world's healthiest sport. For youngsters who want to improve their fitness levels and coordination skills while trying something new, the Squash Academy is the place to go!

Price 300 EUR for weekly program. Capacity 6 children.

From April 1st to October 31st 2024



## SWIMMING ACADEMY

With an ideal seaside setting, Sun Gardens Dubrovnik offers your children a perfect opportunity to learn the basic techniques, improve strength and stamina and, of course, to enjoy the entire journey.

Price 300 EUR for weekly program. Capacity 15 children.  
From April 1st to October 31st 2024



## WATER SPORTS ACADEMY

With crystal clear watersand and stunning nature, the Croatian Adriatic coastline has it all and more. Enjoy the gorgeous Adriatic while participating in fun water sports like kayaking, stand-up paddleboarding, swimming, and snorkelling.

Price 350 EUR for weekly program. Capacity 10 children.

The Academy is designed for children 10 to 17, available from mid-June to mid-September 2024 (weather permitting), with five weekly 90-minute sessions from Monday to Friday.



Each participant receives a **Nike sports sack, certificate and medal!**

Sports sack for Swimming Academy includes swimming cap, branded water bottle and a towel, and for other academies branded water bottle, Nike T-shirt and shorts.

**Contact Sports Centre for detailed schedule and reservations!**

Ext. 3731 T +385 20 361 981  
[sport.academies@sungardensdubrovnik.com](mailto:sport.academies@sungardensdubrovnik.com)



# CAMPIONI DANCE ACADEMY

For girls and boys of all abilities aged 5 to 15

Intending to provide **professional dance training**, the Campioni Dance Academy provides daily dance on-site courses in a studio, **suitable for girls and boys**.

Children get the chance to learn about **different dance forms**, develop **confidence and self-esteem**, express themselves creatively, and perform on stage. It's a great place for children to continue their love of dance while being active while on holiday, making lifelong friends, having unforgettable experiences, and building a strong work ethic.

Campioni Dance Academy is a great way for your child to **live out their passion for dance** whilst on holiday and **create memories that last a lifetime**.

**COACH: Aimee Azari**

**2024 DATES: 27<sup>th</sup> - 31<sup>st</sup> May  
19<sup>th</sup> - 23<sup>rd</sup> August**



**Price: 5 days 450 € per child | 4 days 370 € | 3 days 280 €**

Price includes dance kit, water bottle, cap and bag plus invitation to family welcome drinks and end of week medal presentation

**For reservations please contact us on:**

Tel. + 385 20 361 902

Email: [reservations@sungardensdubrovnik.com](mailto:reservations@sungardensdubrovnik.com)



# CAMPIONI SOCCER ACADEMY

**For children aged 6 to 15 years**

The Campioni Soccer Academy is run by ex-Premier League players, **Andrew Cole, Andrew Johnson & Michael Johnson** who are joined by many other famous faces from the world of football.

Campioni's **UEFA Licensed legends & coaches** provide wealth of experience in coaching children and are all committed to passing on their experience to the next generations.

Campioni was founded to provide fun, entertaining, high quality, football holiday training for kids. The Campioni team all believe in sport, enjoyment and, most importantly, family time.

When you watch a coaching session, you see that the Campioni footballers aren't just trading on their names. Their **passion is football, and passing their skills & tactics** onto the next generation is simply what they love to do.

## COACHES:

**27<sup>th</sup> - 31<sup>st</sup> May**

- **Kevin Phillips & Paul Robinson**

**08<sup>th</sup> - 12<sup>th</sup> July**

- **Michael Johnson & Denis Irwin**

**15<sup>th</sup> - 19<sup>th</sup> July**

- **Gabriel Agbonlahor & Adrian Whitbread**

**12<sup>th</sup> - 16<sup>th</sup> August**

- **Wes Brown & Michael Johnson**

**19<sup>th</sup> - 23<sup>th</sup> August**

- **John Barnes MBE & Michael Johnson**

**28<sup>th</sup> October - 01<sup>st</sup> November**

- **Stuart Pearce MBE & Francis Benalli**

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**Price: 5 days 550 € per child | 4 days 460 € | 3 days 360 €**  
**Includes personalised kit, cap, water bottle & bag.**

**For reservations please contact us on:**

Tel. + 385 20 361 902

Email: [reservations@sungardensdubrovnik.com](mailto:reservations@sungardensdubrovnik.com)

*Sun Gardens Dubrovnik & Campioni Ltd. retain the right to change, amend and modify the times, dates and location of Soccer Academy.*



MARCO POLO · TWEEN CLUB

# COMMANDERS

**FROM 11 TO 15 YEARS**

Available from 08<sup>th</sup> July to 31<sup>st</sup> August 2024



Tweens can hang out and enjoy various activities in our Commanders Club.

With a variety of activities such as a drone finder, 3d puzzles and escape activities, swimming pools, a Sports Centre and warm Adriatic Sea, Sun Gardens is an ideal for children to explore and meet new friends from all over the world.



**NO RESERVATIONS &  
NO SIGN IN FORMS!**

## Activities plan

From Saturday to Thursday (Friday off)

	SATURDAY	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY
10:00 - 12:00	Billiard	Football / Soccer	Basketball	Volleyball	Badminton	Archery & Table Tennis



**MEETING POINT SPORTS CENTRE**

see map at page 23

	SATURDAY	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY
15:00 - 17:00	Water Volleyball	Water Basketball	Water Polo	Water Volleyball	Water Basketball	Water Polo



**MEETING POINT LEMONIA POOL**

see map at page 23



In case of bad weather, activities are modified and held in the Sports Centre.



Summer Time

# Gaming room

For children 11+ on a first come first serve basis every day  
Available to 31<sup>st</sup> October 2024

Dive into an gaming world and let tweens and teens do what they love the most. While parents enjoy the gym or other sports on offer, kids can meet peers and enjoy various games in a specially designed corner in our Sports Centre.

Enjoy

## OTHER ACTIVITIES AT SPORTS CENTRE

Sports Centre offers a wide range of **sport and recreational activities** in which you can participate.

### Sport courts and activities

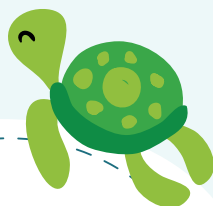
- BADMINTON
- SQUASH
- BILLIARD
- CLIMBING WALL
- TABLE TENNIS
- TENNIS
- SOCCER / FOOTBALL
- BASKETBALL

For **fitness** enthusiastic people we have **group fitness sessions and private sessions** by your request.

Some activities have extra charge.  
For detailed schedule, age permissions, prices and reservations please contact the Sports Centre directly.

### RENT A BIKE

Bike tour is a great way to get moving and to see all the beauty that surrounds the resort. In our Sports Centre you can **rent bikes** and **hire a bike tour guide**.



Reservation app  
for sport courts

AND OTHER SERVICES



### WORKING HOURS

Every day  
07:00 - 22:00

### CONTACT

Ext. 3731  
T +385 20 361 981

📍 **LOCATION**  
**SPORTS CENTRE**



# MARCO POLO CLUB

## TERMS AND CONDITIONS



The Childcare staff is here to ensure your children are securely looked after and have a fantastic time, giving you the opportunity to relax and enjoy the resort with peace of mind. Having this in mind our Kids Club has rules that we need to follow.

### ABOUT THE CLUBS

- Club is a complimentary childcare service with extra charges for some activities and sessions that will be added to your room / residence account with your permission.
- Children are divided in clubs by their age. **Baby Club 'Discoverers', Mini Club 'Explorers', Junior Club 'Navigators' and Tween Club 'Commanders'.**
- **Only older children can go in the younger age group.**
- **To be admitted to the Mini Club, children must be toilet trained, without diapers and pacifiers and capable of walking up and down resorts stairs without assistance.** If the children are not independent enough, they are welcome to join our Baby Club.

### WORKING HOURS

- Club is **open only during the sessions and available only for club activities** and Childcare staff. If the activities are outside of the club, the staff will close the club/s for that time.
- If you book sessions for 'all day' in order to go outside of the resort we advise parents to talk directly with Childcare staff about additional informations about the child/ren.

### BOOKING CLUB SESSIONS

- We plan our sessions according to our **set ratios** to ensure staff can provide the best care and supervision for your child/ren at all times. In **Baby Club** we take maximum 3 children on 1 staff member (1:3), in **Mini Club** we take maximum 6 children on 1 staff member (1:6), and in **Junior Club** we take maximum 8 children on 1 staff member (1:8). Staff can change ratios according to the ages of children. In case there are more younger children in the club, ratio will be lowered to ratio that ensures safety and proper care for the children in the club.
- Childcare staff reserves the right to reduce or increase the number of children on the spot and allow extraordinary situations of parenting.
- In case that our ratio of children in the club is full, we provide waiting list service.
- We encourage families to **pre-book sessions** to avoid disappointment.
- **Tween 'Commanders' club** has no sign-in forms and no check-in or check-out procedures.

### ACTIVITIES IN DAILY SESSIONS

- During the sessions we organize **various activities** for children - exercise, sports and polygons, social games, creative arts and crafts and fun and educational activities. Main assignment of our activities is to provide active, interesting and memorable time for the children as in **a summer camp**.
- **Activity plans are made for appropriate age groups** so that children in the club can easily follow them all together. We encourage children to participate in all activities and to connect, play with other children in the Club. You can find full activity plans in our Childcare promotional booklet at reception or on resorts website.
- In some periods of time our **Clubs may be connected** and activities are planned according to the number and age of children in the session.
- **Freeplay** in Mini and Junior Club, during the sessions is done only when our Childcare staff decides (rest after sports, after outdoor activity or activity in the sun).
- **Baby Club is freeplay oriented.** There are various toys for children to play in the Club.
- Childcare staff cannot have individual activities during the sessions.
- **Club toys and equipment** are intended exclusively for clubs and cannot be borrowed.

### EVENING SESSION

- Evening session includes **thematic evening program** with games, loud music, dancing, singing, screaming and applauding and with thematic decoration, costumed staff and mascots.
- We recommend it **for children that are not sensitive** to that kind of environment or scared of costumed people and mascots.

### RESERVATIONS

- As we are limited in capacity it is good to book in advance club sessions that you would like.
- For no show on complimentary sessions we don't have cancellation fees but we reserve a right to cancel your next sessions. Please cancel your sessions on time.

### SIGN-IN, CHECK IN AND CHECK OUT PROCEDURE

- Sign-in is made by filling out the **sign-in form with the details about the child.**
- **Parent has to make check-in and check-out procedure every time** when coming to the session. Child/ren can't come to the club and leave the club by themselves.
- Please pick-up your child/ren **on time** so staff could prepare everything for next sessions. For safety reasons please pick up your child/ren in the club.
- We advise parents to come with their child/ren **at the beginning of each session** so you could ensure the place for your child/ren in session. In case you are late more than 10 minutes, we are obligatory to invite guests from the waiting list to fill out the free places.
- All informations collected with sign-in (registration) forms are used exclusively for club operations. Mobile number is for contacting parents, e-mails are for updates with extra permission, child description is for safety reasons. All data collected is kept in a safe and won't be used without parent permission.
- Sun Gardens Dubrovnik agrees to comply and have adequate measures in place to ensure that its staff comply at all times with the provisions and obligations contained in the General Data Protection regulation (GDPR) EU 2016/679. All personal data in forms shall only be used for the purposes explained in the form and shall not be further processed or disclosed without further consent.

### DISEASES, ALLERGIES AND MEDICATIONS

- If a child takes any sort of **medication**, has **allergies** or other medical or additional needs parents will be requested to fill out additional forms to give us all informations needed to ensure their child's safe stay in the club.
- In case that child has a medical diagnose, parent has to stay in the club during the session and take care of a child.
- In case of allergy or medications parents need to bring medicines with child's name on it.







## STAYING IN THE CLUB

- Parents can stay in the club only for the period of time for child to relax in the new environment. If the child is crying for a longer period of time the staff will contact you.
- **Adults and/or babysitters can not stay in the club.**
- If a child is crying continuously or wishing to go to their parents our Childcare Staff will contact you by phone. Please **have your phone turned on and your sound on** while your child is in the Club sessions. We will contact you by phone and in case of any kind of emergency situation.

## PERSONAL (CHILD/RENS) STUFF

- When coming to the Club, children have to be in dry clothes and bring their stuff for the day. For older clubs we recommend - **labeled sack, water bottle with nametag, sunhat, extra clothes**, and for Baby Club – diapers, dummie, food and drinks, clothes, sleeping stuff.
- We recommend **sports shoes and socks**. Sandals, crocs, flip-flops or similar footwear is not appropriate footwear for our activities such as sports, polygons and walks to the beach and through the resort (stairs).
- We recommend that child/ren are in **sports or casual clothes** that will ensure their relaxed participation in all activities (creative and sports). For child/ren that stay longer than 4 hours we recommend extra clothes to change if child gets dirty or wet during the activities.
- Mobile phones and tablets are not allowed in the club. Don't bring toys and/or other objects. Chains, bracelets, rings, earrings, caps, badges, petticoats, straps, pouches and more are not allowed. Childcare staff can independently assess the risk of the items and forbid the use of it.
- When we have water and outdoor activities in the sun we invite parents to **put a sunscreen on a child/ren before coming to the club**.
- Child/rens stuff are held in wardrobe closets.
- Childcare staff **isn't responsible for lost of personal and valuable stuff**. Have on mind to pick up your child's stuff when leaving the club.
- Forgotten items are kept until the end of the summer and then surrendered to household department. Feel free to let us know if you forget something.

## FOOD AND DRINKS

- Don't bring food or snacks in the club. Children that drink energetic drinks (caffeine or sugar based) will not be admitted into the Club.
- Children **drink water while being in the Club**. We have water dispenser in the club, but we recommend you to bring water bottle with nametag due to outdoor activities and adequate hygiene.

## KIDS LUNCH SESSION

- Kids Lunch session is extra charge session for **children from 4 years**.
- Reservation is mandatory 24 hrs in advance.
- For child/ren that have allergies we make special meals with parents to advise.
- After the lunch children have **time to rest** from all the activities and to gain energy for the rest of our exciting day. During that time child/ren watch cartoons, play social games or read books. There is **no sleeping** during this time.

## EXTRA CHARGES

- Extra charges for billed sessions will be **added on your room/residence account by your signature** on our bill while making the reservation or after service has been provided.
- For no show without prior cancellation we charge full amount on your room/app.

## INFECTIOUS AND ILL CHILDREN, INJURIES AND EMERGENCY SITUATIONS

- In the unlikely event of **sudden illness or an accident affecting your child**, it is understood that childcare staff will endeavour to contact you immediately. **Emergency treatment** including any operative procedure and/or administration of general anaesthetic to the child in the event that parent cannot be contacted or arrive on the scene of the accident before Emergency services need to take action, **will be taken**.
- Please note that for the safety and welfare of all the children, Sun Gardens regrets that **ill children cannot be accepted in to the club** and the Club Manager and Staff reserve the right to refuse admission to a child if they believe they are ill or infectious. Before rejoining the club after illness, you may be required to sign a declaration that your child is fit and healthy and can take part in the full program.

## MORAL NORMS AND BEHAVIOUR

- There are no activities allowed in the club that would be contrary to the legal order and socially accepted moral norms.
- A parent, legal representative, or a person responsible for a child who interferes with engaging in arbitrary or **inappropriate behavior** (grieving, hitting, firing, throwing, inappropriate speech, and the like) will be summoned by phone to urgently come to the child.
- For any arbitrary and inappropriate behavior, the club's staff can, without explaining, move the child away from the activity until a **legal guardian comes to discuss** the behavior of the child.
- Club staff are not obligated to discuss with the child about the inappropriate situation in which the child participated.
- Club will not accept a child whose behaviour is antisocial or puts at risk their own safety or that of others.

## PHOTOGRAPHING AND RECORDING

- Photographing and recording of child/ren **is allowed only to club staff** with official cameras.
- Photos may be used just for evidences of activities done during the day.

## APPROVAL FOR OTHER ACCOMPANYING ACTIVITIES

- Some parts of the activities, that are included in the club program as an integral part of the activity (eg **facepainting, ice cream trip...**), must be approved by the child's parent while filling the sign-in form upon first arrival in the club.
- If the parent does not approve that his or her child can participate in the activity, the child will not participate. The activity will be modified or held with other children (depends on the activity).

## DISCLAIMER OF RESPONSIBILITY

- Sun Gardens endeavours to provide varied, fun, safe and physically active programs for children. Obviously in any activities, **accidents can occur**. Sun Gardens have a strict accident **procedure** to ensure all parents are fully informed of any accidents involving their child/ren. Sun Gardens cannot be held liable for any **costs** incurred in seeking treatment recommended by a doctor following an incident, unless this was a direct result of negligence. These costs would need to be claimed via your family's travel insurance.

**If you have any questions or concerns during your stay then please contact us so that we have the opportunity to resolve them for you as quickly as possible. Our email address is [kids.club@sungardensdubrovnik.com](mailto:kids.club@sungardensdubrovnik.com)**

We hope you have a relaxing and enjoyable holiday and look forward to seeing you and your child/ren during your stay.

*Kids Club Team*



# RESORT MAP AND LOCATIONS



## Kids Clubs

-  Baby Club  
*Sports Centre*
-  Mini Club  
*Sports Centre*
-  Junior Club  
*Sports Centre*
-  Tween Club (AM meeting point)  
*Sports Centre*
-  Tween Club (PM meeting point)  
*Lemonia pool*
-  Kids evening program  
*Sports Centre*
-  Gaming room  
*Sports Centre*

## Other

-  Sports Centre
-  Concierge (Hotel Reception)
-  Assembly point  
*Parking Area*



Follow us on  
social media



Facebook: @SunGardensDBK

Twitter: @SunGardensDbk

Instagram: @sun\_gardens\_dubrovnik

Share your moments with

#sungardensdubrovnik and #sungardensfamily.

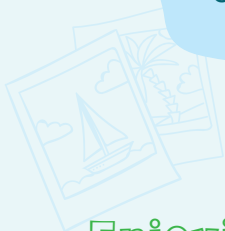


# MORE INFORMATION AND OTHER SERVICES



Resort has so much to offer during your stay!

In your room / residence there is **interactive TV** and the **official Sun Gardens Magazine** with interesting content to explore, and our **Concierge desk** is at your service for all information and reservations.



## Enjoying in the resort?

Every **comment, compliment and suggestion** is so very welcome! Please let us know what experiences your child/ren enjoyed the most, which offer would be interesting for you and your family...

We love to hear your thoughts!

*Thank you!*

## CONTACT

### E-MAIL

**kids.club@  
sungardensdubrovnik.com**

### PHONE

EXT FROM ROOM / RESIDENCE  
**1 897**

MOBILE PHONE  
**+385 99 2561 226**

● **Hotel Reception**  
Ext. 3561  
T +385 20 361 500

● **Concierge**  
Ext. 3566  
T +385 20 361 566

● **Sports Centre**  
Ext. 3731  
T +385 20 361 981

● **Kids Club**  
Ext. 1 897  
T +385 99 2561 226





**SUN GARDENS**

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DUBROVNIK