

TERMS & CONDITIONS



RESERVATION

We highly recommend that you book in advance via e-mail sungardens@yestobeaauty.hr to ensure your preferred time and treatment.

ARRIVAL GUIDELINES

Please arrive 15 minutes prior to the start of your scheduled appointment to allow yourself time to shower and use the lounge. Late arrivals will be subjected to reduced treatment times.

DRESS CODE

Upon your arrival, you will be given everything you need for your SPA experience (bathrobe, towel, slippers).

COMMUNICATION

Dialog with your therapist should be free and open. Please tell your therapist the areas you would like to be focused on and any areas to be avoided. During your treatment please let the therapist know if you feel any discomfort.

MEDICAL CONCERNS AND COMFORT LEVEL

Guests who are pregnant, have had recent surgery or have any other medical concerns are advised to consult their physician before booking spa services.

CANCELLATIONS

When you book your treatment, you are holding space on our calendar that is no longer available to our other guests. If cancellation is necessary, we require that you call at least 6h in advance. Cancellations made within less than 6 hours before the booked treatment will be subject to 50% charge. No shows to a booked treatment will be subject to 100% charge.

Thank you for understanding,
Your YesToBeauty team



SUN GARDENS

DUBROVNIK

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